

## Seconds Count In An Emergency!



The Borough of Middletown has instituted the CodeRED Emergency Notification System - an ultra-high-speed telephone communication service for emergency notifications. This system allows us to telephone all or targeted areas of the Borough in case of an emergency situation that requires immediate action (such as a boil-water notice, missing child or evacuation notices).

The system is capable of dialing 50,000 phone numbers per hour. It then delivers our recorded message to a live person or an answering machine, making three attempts to connect to any number.

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**THIS SYSTEM WILL ONLY BE USED FOR EMERGENCY PURPOSES.**

Examples of times when the CodeRED system could be utilized:

- Drinking water contamination
- Utility outage
- Evacuation notice & route
- Missing person
- Fires or Floods
- Bomb threat
- Hostage situation
- Chemical spill or Gas leak

and other emergency incidents where rapid and accurate notification is essential for life safety

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### The Code Red Database

This system is only as good as the telephone database supporting it. If your phone number is not in the database, you will not be called. The CodeRED system gives individuals and businesses the ability to add their own phone numbers directly to the system's telephone database.

To ensure no one is omitted all individuals and businesses to log onto the Borough of Middletown website, [WWW.MIDDLETOWNBOROUGH.COM](http://WWW.MIDDLETOWNBOROUGH.COM), and follow the link to the "CodeRED Residential and Business Data Collection" page. Those without Internet access may call Middletown's Finance Office (717-948-3010), Monday through Friday, (8AM-4PM) to give their information over the phone. Required

information includes first and last name, street address (physical address, no P.O. boxes), and primary phone number, additional phone numbers (optional).

No one should automatically assume his or her phone number is included. All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the last year, and who use a cellular phone as their primary home phone.

CodeRED system is a geographical based notification system, which means street addresses are needed to select which phone numbers will receive emergency notification calls in any given situation. The system works fine for cell phones too, but we have to have a street address. People who have recently moved but kept the same listed or unlisted phone number also need to change their address in the database.

CodeRED gives those who want to be included an easy and secure method for doing so. The information will only be used for emergency notification purposes